Welcome to the 2016 KEHP Vitality Check Health Department Training

Monday, February 8

& Thursday, February 11

2:00 – 3:00pm EST

Housekeeping Items

Please MUTE your line.

We will start at approximately 2:05pm EST to allow time for all participants to join.

Audio is available by dialing (855) 900-5646

Enter conference code: 502 572 7318 # when prompted

Humana Vitality

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LivingWell Promise 2016

LivingWell CDHP

&

LivingWell PPO

Complete the online Health Assessment

OR

Complete a Vitality Check

January 1 - May 1, 2016

Eligible Members for a Vitality Check

KEHP Member

KEHP Dependents, 18 years +

KEHP Retirees, not yet on Medicare Part B

Not Eligible: Waivers

Not Eligible: Retirees who are enrolled in Medicare Part B (not KEHP)

KEHP Vendors

Anthem
Blue Cross Blue Shield

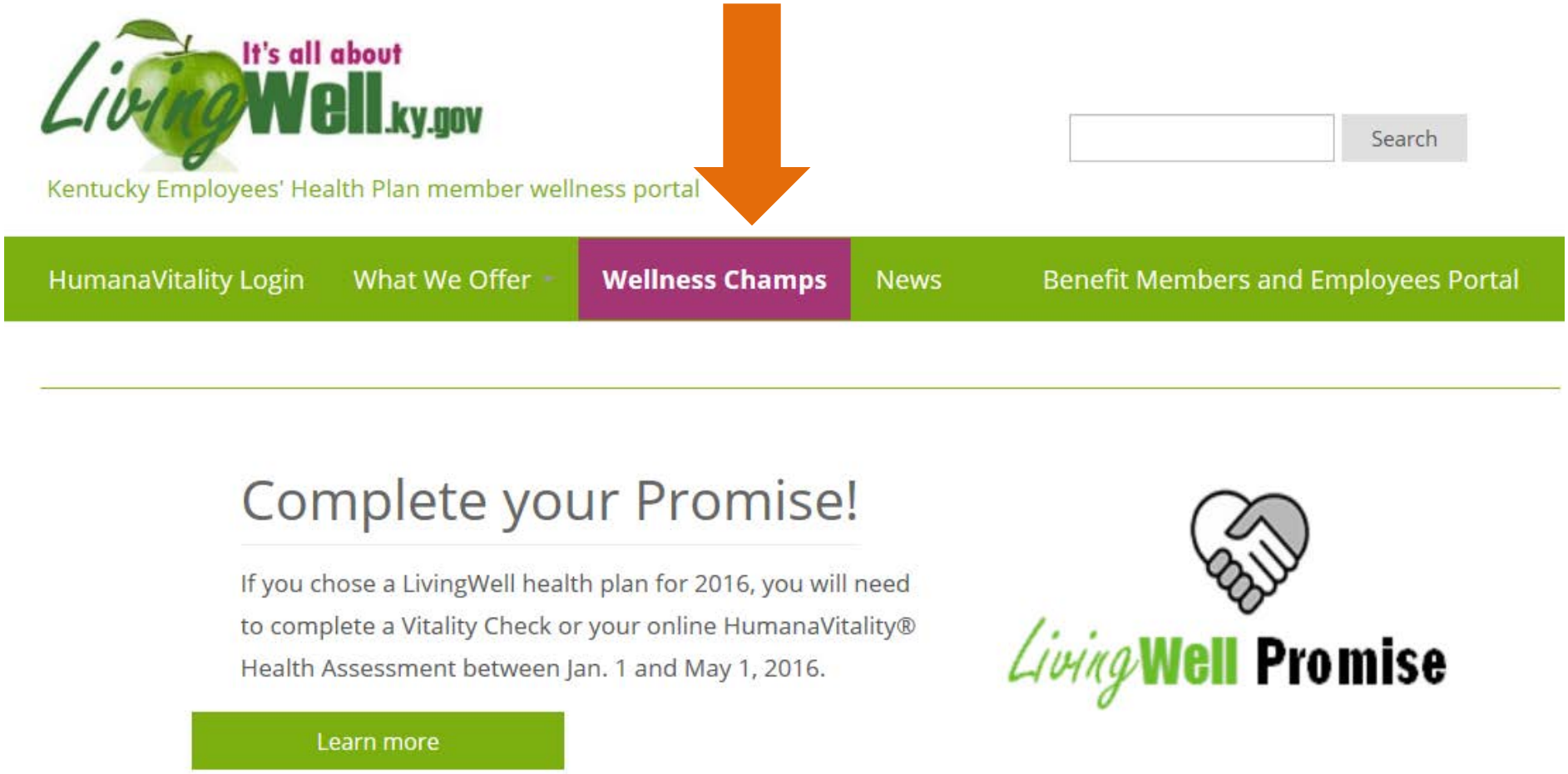
CVS/Caremark

WageWorks

Humana Vitality

Vitals
SmartShopper

Health Department Toolkit on LivingWell.ky.gov



Health Department Toolkit on LivingWell.ky.gov

Are you a Wellness Champ?

Thank you for filling the role and taking the lead! You are the foundation for a healthy work environment and the cornerstone to our face-to-face communication effort. As a Champ, you are a very valuable member of our team, and we want to make sure you have the resources and contacts to be successful at your worksite.

Find your Champ group below to get started!

School District Champs

Health Department Champs

IC, HRG and Executive Branch Agency Liaison Champs

Essential Forms in the Health Department Toolkit

Form	Description
Vitality Check - Internal Member Documentation and Consent Form	An internal form to record the results of a members Vitality Check and their consent to the screening.
Internal: CDP data and billing instructions	Step by step instructions on how to enter a Vitality Check into CDP (this PowerPoint)
Vitality Check Brochure – Member Proof of Completion	Complete this form using the member's Vitality Check values. Member's copy to keep.
"Save the date" Vitality Check Promotion Flyer	A form for event coordinators to publicize their upcoming Vitality Check
Sign-in sheet / Appointment sign-ins	Can be used by Health Departments to coordinate and track scheduling of Vitality Checks
Event tracking template	Use this template to keep track of the Vitality Checks performed at specific worksites
FAQs	Frequently Asked Questions regarding Vitality Checks

Health Department Event Promotion

- Saturday hours
- Special evening hours
- Non-worksite-specific events
- 4 week lead time prior to event date is required
- KEHP can send a regional email to promote this event

New In-Range Values for Vitality Check

Risk Factor	Target Criteria
BMI/Waist Circumference	1. BMI < 25 -OR- 2. BMI ≥ 25 and < 30 -AND- waist circumference < 40" male, < 35" female
Cholesterol/HDL	1. Total Cholesterol < 200 mg/dL -OR- 2. HDL ≥ 40 mg/dL male, ≥ 50 mg/dL female
Blood Pressure	< 130/85 mm Hg
Blood Glucose	1. Blood Glucose < 100 mg/dL -OR- 2. a1c < 6.5%

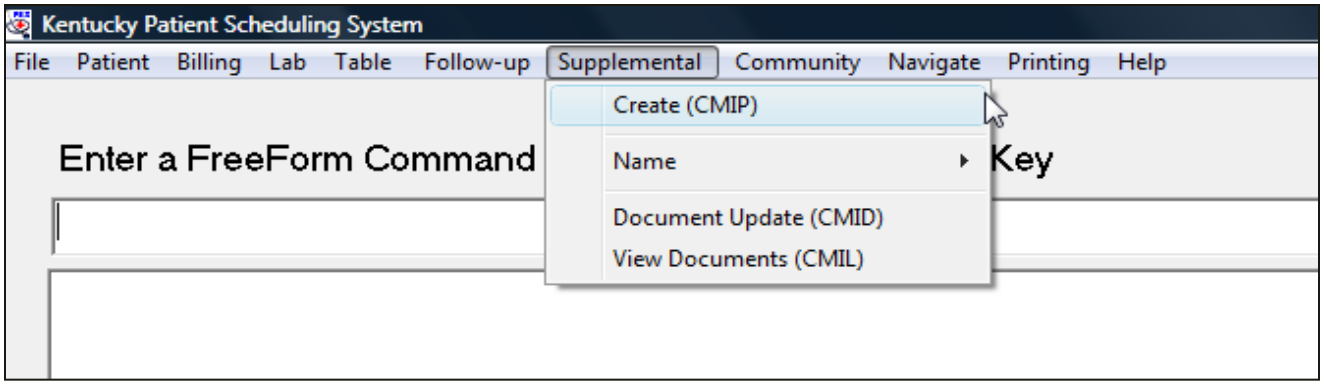
CDP
Vitality Check
Entry

Procedure for claims after 12/31/2014

UPDATED : 02/04/2016

Before entering Supplemental encounter

- Patient Registration DOES NOT have to be completed for Humana Vitality claim with service dates after 12/31/2014.



Enter Contact Date

Supplemental Pt Services

File Edit Patient Billing Lab Table Follow-up Supplemental Community Navigate Printing Help

--- Patient Encounter System / Patient Services / Supplemental ---

Client	Actn	Hid/Loc/Site			Patient Id	Chk	Medicaid #
30	N	500	500		748159263		

Document #:

Place of Service:

Contact Date: / /

1) Patient Name (L,F,M) BARLOW MARVINA T

2) Home Phone ( ) -

3) Name of Parent/Caretaker(L,F,M)

4) Mdcd N 5) E Beg Dt / / BCCTP Treatment End Dt / /

6) M/A Part # 7) Member# 8) AuthRef

9) Prim Health Prov 10) Medicare Eligible N 11) Mdcr/CBIS#

12) KTAP N 13) Food Stamps N 14) Race W Y B N A H Ethnic N

15) Sex F 16) Birth Dt 06/19/2007

17) Medical Rec# 18) HANDS FamID# HANDS Fam Level

19) Service Cd 20) Units 21) Result 22) Rslt Post Dt / /

23) Provider Id# 24) Referral/Specimen Codes

Well Depth 0-50 51-100 101-150 151-500 >500 Unknown

25) Charge 26) Disposition of Pt 27) Mommy and Me Pat N

28) Next Appt Dt / / 29) # of Labels 30) Next Pat Id #

31) TB Activity # 32) Humana Vitality

Transmit

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Enter Patient Name

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Enter Sex

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Enter Birth Date

Supplemental Pt Services

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--- Patient Encounter System / Patient Services / Supplemental ---

Client	Actn	Hid/Loc/Site			Patient Id	Chk	Medicaid #
30	N	500	500		748159263		

Document #:

Place of Service:

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Enter Humana Vitality as Y

Supplemental Pt Services

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30	N	500	500		748159263		

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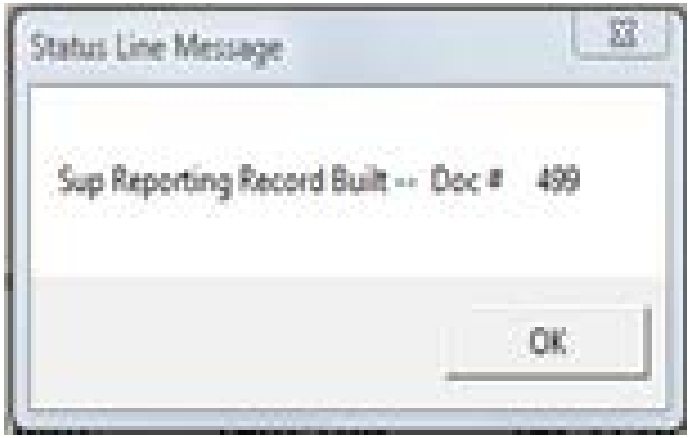
Transmit

3/23/20 8:47 AM Page

Transmit the screen
Supplemental info will be saved



Humana Vitality screen will be returned

```
                    Humana Vitality Results Posting

=500500 @ Act@C@   Patient Id=748159263@   Visit Dt=01012015@
                Patient Name : MARVINA T BARLOW        Birth Dt 10/09/2013
                Subscriber#  :
                Humana Vitality# : @          @
Total Cholesterol (TC): @    @mg/dl              HDL Cholesterol    : @    @mg/dl
Triglycerides:@    @mg/dl     LDL:@    @mg/dl     Ratio of Total/HDL: @    @

Glucose : @    @mg/dl                     Systolic/Diastolic BP : @    @/@    @

Height : @      @in or ft@  @@      @in
Weight : @      @lbs                Waist : @      @in

Continine Test Result : @ @ P=Positive  N=Negative
Continine Score       : @      @ mg/dl
Continine Score Type: @ @ 1=Blood  2=urine  3=saliva

HbA1c : @    @%                     GFR: @     @
Waist Hip Ratio : @      @
VLDL Cholesterol: @    @mg/dl
LDL-HDL Ratio   : @    @mg/dl
```

New field has been added

```
                    Humana Vitality Results Posting

                =500500 @ Act@c@   Patient Id=748159263@   Visit Dt=01012015@
                    Patient Name : MARVINA T BARLOW        Birth Dt 10/09/2013
                    Subscriber#  :
                    Humana Vitality# : @          @
Total Cholesterol (TC): @    @mg/dl                HDL Cholesterol    : @    @mg/dl
Triglycerides:@    @mg/dl     LDL:@    @mg/dl     Ratio of Total/HDL: @    @

Glucose : @    @mg/dl                     Systolic/Diastolic BP : @    @/@    @

Height : @      @in or ft@  @@      @in
Weight : @      @lbs                Waist : @      @in

Continine Test Result : @ @ P=Positive  N=Negative
Continine Score       : @      @ mg/dl
Continine Score Type: @ @ 1=Blood  2=urine  3=saliva

HbA1c : @    @%                     GFR: @     @
Waist Hip Ratio : @      @
VLDL Cholesterol: @    @mg/dl
LDL-HDL Ratio   : @    @mg/dl
```

Humana Vitality

NEW Humana Vitality # Field

- This field is required and the user will not be able to transmit the screen if left blank.
- This is a numeric field, no alpha or special characters.
- All nine digits must be entered.

Required Fields

- Height
- Weight
- Blood Pressure
- Cholesterol
- Glucose
- First & last name
- DOB
- Humana Vitality 9-digit member ID number

Humana Vitality Visit lookup by Patient Name

PEVN 30 <HLS> <FRST> <LAST>

HUMANA VITALITY RECORD LOOK-UP BY NAME

♦0500◄

Patient Name	Patient Id	Birth Date	Visit Date
ADAMS JAMES	♦226838580◄	01-01-1989	12-01-2011
ADAMS JAMES	♦226838580◄	01-01-1989	01-07-2012
ADAMS WILLIAM	♦242424242◄	01-01-1972	01-14-2012
BARKER MICKEY	♦183729456◄	06-01-1969	01-14-2012
BARKER MINNIE	♦852963741◄	06-01-1959	01-15-2012
BARKER MINNIE	♦852963741◄	06-01-1959	12-15-2011
DAWG DEPUTY D	♦405394965◄	01-01-1982	01-09-2012
DAWG GOOFY	♦405394966◄	03-24-1978	01-08-2012
DAWG SAMMY	♦111001111◄	04-01-1966	01-07-2012
DAWG UNDER	♦402139229◄	05-07-1953	01-06-2012
MOUSE MICKEY	♦135792468◄	04-30-1992	01-05-2012
MOUSE MINNIE	♦400273114◄	11-30-1982	01-09-2012
SIMPSON BART	♦403234333◄	05-13-1977	01-08-2012
SIMPSON HOMER	♦407844853◄	10-02-1969	01-07-2012
SIMPSON MAGGIE	♦401436336◄	08-01-1953	01-06-2012
SIMPSON MARGE	♦400022222◄	05-11-1997	01-05-6012
SIMPSON SISSY	♦JTA072697◄	09-01-1987	01-04-2012
WILLIAMS HOWDY	♦402334566◄	01-01-1978	01-03-2012
WILLIAMS TEN	♦402526835◄	12-14-1960	01-02-2012

Humana Vitality Results Posting

=500500 @ Act@C@ Patient Id=748159263@ Visit Dt=01012015@
Patient Name : MARVINA T BARLOW Birth Dt 10/09/2013
Subscriber# :
Humana Vitality# : @ @

Total Cholesterol (TC): @ @mg/dl HDL Cholesterol : @ @mg/dl
Triglycerides:@ @mg/dl LDL:@ @mg/dl Ratio of Total/HDL: @ @

Glucose : @ @mg/dl Systolic/Diastolic BP : @ @/@ @

Height : @ @in or ft@ @@ @in
Weight : @ @lbs Waist : @ @in

Continine Test Result : @ @ P=Positive N=Negative
Continine Score : @ @ mg/dl
Continine Score Type: @ @ 1=Blood 2=urine 3=saliva

HbA1c : @ @% GFR: @ @
Waist Hip Ratio : @ @
VLDL Cholesterol: @ @mg/dl
LDL-HDL Ratio : @ @mg/dl

Record Setup Dt : 01/05/2015 Last Update : 01/05/2015 @ @

Humana Vitality Visit lookup by Patient ID

Humana Vitality Visit lookup by Patient ID

PEVI 30 <HLS> <Patient ID>

List of Humana Vitality Records for Patient

Patient Id Name

Ins Com : 9000 HUMANA HEALTH INSU Sex : F Birth: 05/22/1975

Subscrb#:

Visit Date	
10/09/2012	00001012
10/18/2013	00003556
01/09/2014	00005211

Humana Vitality Results Posting

=500500 @ Act@C@ Patient Id=748159263@ Visit Dt=01012015@
Patient Name : MARVINA T BARLOW Birth Dt 10/09/2013
Subscriber# :
Humana Vitality# : @ @

Total Cholesterol (TC): @ @mg/dl HDL Cholesterol : @ @mg/dl
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Glucose : @ @mg/dl Systolic/Diastolic BP : @ @/@ @

Height : @ @in or ft@ @@ @in
Weight : @ @lbs Waist : @ @in

Continine Test Result : @ @ P=Positive N=Negative
Continine Score : @ @ mg/dl
Continine Score Type: @ @ 1=Blood 2=urine 3=saliva

HbA1c : @ @% GFR: @ @
Waist Hip Ratio : @ @
VLDL Cholesterol: @ @mg/dl
LDL-HDL Ratio : @ @mg/dl

Record Setup Dt : 01/05/2015 Last Update : 01/05/2015 @ @

NEW Daily Reports

New Daily Audit Reports

Report 2683

- All Humana Vitality records entered or updated the previous day
- Sent or rejected

Report 2684

- Reason the record was rejected
- Correct record and re-transmit

Humana Vitality

Print from Bridge or retrieve from e-reports (if have access)
Available beginning 2/8/16 (and future dates only)

Report 2683

♀PHUMVA REPORT 2683 HUMANA VITALITY AUDIT REPORT PAGE 1
DATE 02/04/16 03:11 PM HID/LOC/S [redacted]

MEMBER NAME	PATIENTID	MEMBER NO	SEX	BIRTHDATE	VISIT DATE	STAT
ROB[redacted]	[redacted]		M	08-02-1970	11-18-2015	RJCT
JEF[redacted]	[redacted]	[redacted]	F	11-13-1972	11-18-2015	SENT
HEA[redacted]	[redacted]	[redacted]	F	12-26-1978	01-05-2016	SENT
JAY [redacted]	[redacted]	[redacted]	F	08-03-1951	01-05-2016	SENT
AMY [redacted]	[redacted]	[redacted]	F	07-11-1975	01-07-2016	SENT
JAM[redacted]	[redacted]	[redacted]	M	09-07-1952	01-05-2016	SENT
ROS[redacted]	[redacted]	[redacted]	F	09-02-1975	11-18-2015	SENT
BRI[redacted]	[redacted]	[redacted]	F	06-24-1975	01-05-2016	SENT
ROB[redacted]	[redacted]	[redacted]	M	12-03-1972	01-07-2016	SENT
BRY[redacted]	[redacted]	[redacted]	M	01-13-1958	01-07-2016	SENT
SAR[redacted]	[redacted]	[redacted]	F	11-07-1986	01-08-2016	SENT
JEA[redacted]	[redacted]	[redacted]	F	02-13-1962	01-07-2016	SENT
ANN [redacted]	[redacted]	[redacted]	F	01-14-1974	11-18-2015	SENT
OLI[redacted]	[redacted]	[redacted]	F	05-05-1989	01-07-2016	SENT
SHA[redacted]	[redacted]	[redacted]	F	11-20-1975	11-18-2015	SENT
KAT[redacted]	[redacted]	[redacted]	F	12-11-1950	11-18-2015	SENT
PAM[redacted]	[redacted]	[redacted]	F	04-02-1953	01-05-2016	SENT
MAR[redacted]	[redacted]	[redacted]	F	10-25-1971	11-18-2015	SENT

RJCT status indicates data will NOT be processed for payment and member HV Points

Humana Vitality

Print from Bridge or retrieve from e-reports (if have access)
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New Daily Audit Reports

Report 2683

- All Humana Vitality records entered or updated the previous day
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Report 2684

- Reason the record was rejected
- Correct record and re-transmit

Humana Vitality

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Available beginning 2/8/16 (and future dates only)

Report 2684

♀PHUMVM REPORT 2684 HUMANA VITALITY REJECT REPORT PAGE 1
DATE 02/04/16 03:41 PM HID/LOC/S [redacted]

MEMBER NAME	PATIENTID	MEMBER NO	SEX	BIRTHDATE	VISIT DATE	REJECT REASON
RON[redacted]	[redacted]		M	05-22-1959	01-12-2016	MISSING HV MEMB NO
STE[redacted]	[redacted]		F	10-11-1965	01-13-2016	MISSING HV MEMB NO
PHY[redacted]	[redacted]		F	10-02-1946	01-12-2016	MISSING HV MEMB NO
RON[redacted]	[redacted]		M	03-20-1966	01-12-2016	MISSING HV MEMB NO

Possible Reasons for Rejected Record:

(Missing or incomplete data for any of the following)

- First & last name
- DOB
- Humana Vitality 9-digit member ID number
- Height
- Weight
- Blood Pressure
- Cholesterol
- Glucose

Humana Vitality

Print from Bridge or retrieve from e-reports (if have access)
Available beginning 2/8/16 (and future dates only)

Monthly Billing Report 2657

1st Sunday of Month

- Pre-report
- NOT sent to HV
- HD needs to confirm all Humana Vitality visits appear correct on this report

2nd Sunday of Month

- Make all corrections from pre-report before 2nd Sunday of month
- IS sent to HV
- Payments process from this report

Monthly Billing Report 2657

RPT 2657 HUMANA VITALITY ROSTER BILLING PAGE 1
PHUMVR

FROM 02/01/2014 TO 02/28/2014

PATIENT NAME	MEMBER NO	BIRTHDATE	VISIT DT	CLINIC	
		11/30/1956	02/26/2014	037037	
		06/14/1959	02/04/2014	037037	
		07/30/1965	02/04/2014	037037	
		03/31/1970	02/26/2014	037037	
		12/28/1962	02/26/2014	037037	
		08/14/1981	02/04/2014	037037	
		01/27/1963	02/26/2014	037037	
		12/10/1976	02/26/2014	037037	
		01/11/1966	02/04/2014	037037	
		08/18/1972	02/04/2014	037037	
		12/11/1961	02/04/2014	037037	
		10/17/1959	02/26/2014	037037	
		02/08/1963	02/26/2014	037037	
		11/19/1951	02/12/2014	037037	
		05/20/1957	02/27/2014	037037	
		08/21/1958	02/04/2014	037037	

HV Member Number and DOB required.
Name must match listed name on HV ID Card.

Humana Vitality

Humana Vitality Eligibility Lookup

Not yet Available – Watch Portal News for Updates

(Must be an exact match to HV records)

- Full name
- DOB
- Zip Code

PEVM 30 <First Name> <Last Name> <Birth Dt> <ZipCode>

EXAMPLE
PEVM 30 JOHN DOE 01011990 40601

Kentucky Patient Scheduling System

File Edit Patient Billing Lab Table Follow-up Supplemental Community Navigate Printing Help

HUMANA VITALITY ELIGIBILITY MEMBER

Date : 02-05-2016

Member Name : JOHN L DOE Member# : 123456789012

Birth Date : 01-01-1990 Sex : M Custom# : 987654321

Address : 123 MAIN STREET
FRANKFORT KY 40601

Telephone # : (502) 555-1234

Humana Vitality

Questions

Thank you for your time today!

Humana Vitality

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